

## Brief Curriculum Vitae

**Katherine I. Miller**

KatherineMiller59@gmail.com

### Current Employment

Now working as an independent writer of creative nonfiction and fiction

### Past Academic Appointments

Professor, Hugh Downs School of Human Communication, Arizona State University, 2011-2015

Professor, Department of Communication, Texas A&M University, 1998-2011

Associate Professor, Department of Communication Studies, University of Kansas, 1996-1998

Associate Professor, Department of Communication, Arizona State University, 1990-1995

Assistant Professor, Department of Communication, Michigan State University, 1985-1990

### Education

Ph.D., 1985, Annenberg School of Communication, Univ. of Southern California

M.A., 1983, Department of Communication, Michigan State University

B.A., 1981, Department of Communication, Michigan State University

### Books

Miller, K. (2012). *War Makes Men of Boys: A Soldier's World War II*. Texas A&M University Press.

Miller, K. (2015). *Organizational communication: Approaches and processes* (7th edition). Boston, MA: Wadsworth Cengage Learning. (1st Edition, 1995; 2nd Edition, 1999; 3rd Edition, 2003; 4th Edition, 2006; 5th Edition, 2009; 6th Edition, 2012)

Miller, K. (2005). *Communication theories: Perspectives, processes, and contexts* (2nd edition). New York: McGraw Hill. (1st Edition, 2002)

Thompson, T., Dorsey, A., Miller, K., & Parrott, R. (Eds.) (2003). *The Handbook of Health Communication*. Rahwah, NJ: Lawrence Erlbaum Associates.

### Selected Journal Articles (Full CV includes 44 Journal Articles)

Amaro, L. M., & Miller, K. (2016). Discussion, contributions, and perceived in(gratitudte) in the family caregiver and sibling relationship. *Personal Relationships*.

Miller, K. (2015). Feminism online: A beginning roadmap. *Women & Language*, 37, 71-73.

Considine, J., & Miller, K. (2010). The dialectics of care: Communicative choices at the end of life. *Health Communication*, 25, 175-184.

Miller, K., and Koesten, J. (2008). Financial feeling: An investigation of emotion and communication in the workplace. *Journal of Applied Communication Research*, 36, 8-32.

Miller, K., Shoemaker, M. M., Willyard, J., & Addison, P. A. (2008). Providing care for elderly parents: A structurational approach to family caregiver identity. *Journal of Family Communication, 8*, 19-43.

Miller, K. I. (2007). Compassionate Communication in the Workplace: Exploring Processes of Noticing, Connecting, and Responding. *Journal of Applied Communication Research, 35*, 223-245.

Miller, K., Considine, J., & Garner, J. (2007). "Let me tell you about my job": Exploring the terrain of emotion in the workplace. *Management Communication Quarterly, 20*, 231-260.

Miller, K. (2002). The experience of emotion in the workplace: Professing in the midst of tragedy. *Management Communication Quarterly, 15*, 571-600.

Miller, K., Joseph, L., & Apker, J. (2000). Strategic ambiguity in the role development process. *Journal of Applied Communication Research, 28*, 193-214.

Miller, K. (1998). The evolution of professional identity: The case of osteopathic medicine. *Social Science and Medicine, 47*, 1741-1750.

Miller, K., & Zook, E. G. (1997). Care partners for persons with AIDS: Implications for health communication. *Journal of Applied Communication Research, 25*, 57-74.

Miller, K., Scott, C., Stage, C., & Birkholt, M. (1995). Communication and coordination in an interorganizational system: Service provision for the urban homeless. *Communication Research, 22*, 679-699.

Miller, K.I., Ellis, B.H., Zook, E.G., & Lyles, J.S. (1990). An integrated model of communication, stress, and burnout in the workplace. *Communication Research, 17*, 300-326.

#### **Selected Book Chapters** (Full CV includes 23 book chapters)

Miller, K. (2013). Organizational emotions and compassion at work. In L. L. Putnam and D. Mumby (Eds.) *The New Handbook of Organizational Communication* (pp. 569-587). Newbury Park, CA: Sage.

Miller, K. (2012). Thank you, Bud, for blurring my boundaries. *Celebrating Bud: A festschrift honoring the life and work of H. L. "Bud" Goodall, Jr.* (pp. 132-137). Tempe, AZ: Innovative Inquiry.

Miller, K. I., & Considine, J. (2009). Communication in the helping professions. In L. Frey and K. Cissna (Eds.), *Handbook of applied communication research* (pp. 405-428). Mahwah, NJ: Erlbaum.

Miller, K.I. (1998). Widening the lens: The use of historical data in organizational communication theorizing. In P.J. Salem (Ed.), *Organizational communication and change: Challenges in the next century*. Creskill, NJ: Hampton Press.

## **Academic Convention Activity Summary**

Full Curriculum Vitae lists 67 competitively-selected conference presentations and three dozen conference responses or invited participation on conference panels.

## **Selected Lectures and Presentations**

Miller, K. (February, 2015). Straddling the World Split Open: Lessons from Newspaperwomen of the Women's Lib Era. Public Presentation, Western Michigan University.

Miller, K. (May, 2010). Commencement Address. College of Nursing, Texas A&M Health Science Center.

Miller, K. (October, 2009). Communicating Care. University-Wide Lecture, Texas Christian University.

Miller, K. (April, 2005). "Compassionate Communication." Keynote speaker for 13th Annual Caregiver's Conference. Brazos County, Texas.

Miller, K. (April, 2004). Compassionate communication: Lessons from the workplace. University Distinguished Lecture, Texas A&M University.

Miller, K. (October, 2002). Emotion in the workplace: Tales from ordinary and extraordinary organizational life. 2002 Fallon-Marshall Lecture, College of Liberal Arts, Texas A&M University.

## **Teaching and Advising Experience**

At both the graduate and undergraduate level, my teaching interests have involved both survey and specialized courses in organizational communication, health communication, family communication, communication theory, and research methods. Full CV lists names of specific courses taught. Full CV also lists names of 36 doctoral advisees and their dissertation titles.

## **Selected Editorial Service**

Editor, *Journal of Applied Communication Research*, 2014-2017

Editor, *Communication Monographs*, 2010-2013

Associate Editor, *Communication Theory*, 2003-2005

Editor, *Management Communication Quarterly*, 1990 - 1997

## **Selected Recent Awards**

Outstanding Professor Award, Communication Graduate Student Association, Arizona State University, 2012-2013, 2011-2012.

Distinguished Achievement Award for Graduate Mentoring, Association of Former Students, Texas A&M University, 2010.

Gerald Phillips Award for Outstanding Applied Communication Scholarship, National Communication Association, 2009.